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ILLINOIS POWER AGENCY

Illinois Power Agency Publishes Consumer Protection Resources for Considering On-Site Solar

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The Illinois Power Agency (IPA) is committed to consumer protection and works diligently to ensure positive experiences for Illinois residents and businesses seeking to go solar. As part of its commitment to education and awareness, the IPA has launched its **Homeowner Handout Series** with the release of two new consumer protection resources:

- [Illinois Shines Homeowner Handout – Selecting a Solar Company: Green and Red Flags](#)
- [Illinois Solar for All Homeowner Handout – Selecting a Solar Company: Green and Warning Flags](#)

As the first handouts in this series, each resource is intended to promote best practices for going solar through its respective IPA-administered solar incentive program, one specific to Illinois Shines and the other to Illinois Solar for All (ILSFA). Additionally, these resources provide clear and accurate information to consumers so they can make well-informed decisions about going solar. This includes tips for researching companies, comparing estimates, and asking questions, as well as information about how to file a complaint. The resources are also designed to help prospective solar customers spot red flags of misleading, deceptive, or pressurized practices, to compare offers using Disclosure Forms, and to select a trustworthy solar company.

The IPA maintains a strong and comprehensive approach to consumer protection. The Agency and its Program Administrators ensure that all registered solar companies participating in Illinois Shines and ILSFA abide by consumer protection and program requirements. IPA consumer protection efforts not only protect consumers from misleading and unfair business practices but also educate and empower consumers so that they can have a positive experience with solar energy.

Stay tuned for forthcoming Homeowner Handouts for information on solar loans, as well as information on buying or selling a house with an Illinois Shines or ILSFA solar project installed. The handouts above, and other consumer protection resources, can be found on the [IPA Publications](#) webpage.